



## Open Message Gateway 1600 SP01 Basic Operator Course (BOC)

The Open Messaging Gateway (OMG) training course is a practical training course, which familiarises participants with the operation and configuration of the OMG. Simultaneously the course provides an overview of the OMG capabilities and functional behaviour. Participants learn how to make basic configuration changes and how to check whether the OMG is working properly, identifying problems and performing basic troubleshooting.

### Duration

3 days (9am–5pm, change on request)

### Objectives

On completion of the course participants will have gained an understanding of the:

- Main elements of the OMG
  - OMG Features and Routing Functionalities
  - Software/Hardware Architecture
  - OMG Interfaces and Connectivity Management
  - Messaging Protocol (SMPP) and Supported PDUs
  - Relevant Call (Message) Flows
  - 3rd Party Product Overviews
- Operator procedures
  - Starting and Stopping the OMG
  - System Configuration
  - SPA/Network Provisioning
  - Events, Alarms and Metrics
  - Audit and Trace Files
  - Troubleshooting

- Backup and Housekeeping Procedures

### Intended audience

The course is intended for all who need to learn the OMG functionalities, and how it is operated and managed.

### Prerequisites

Participants require a basic working knowledge of UNIX/Linux and TCP/IP Networking. Understanding Mobile Network technology and messaging protocols (in particular SMPP) is considered an advantage.

### Location

The course can be given at our Acision Training Centres:

- Brno, The Czech Republic
- Kuala Lumpur, Malaysia
- Sao Paulo, Brasil
- Plano, Texas, USA

Private courses can also be given at a customer site.

### Class size

8 seats are available

### Course schedule and registration

For more information or to enrol for a course, contact your Acision Project or Account Manager.

If you have any further training queries, contact the Product Training Department at [training@acision.com](mailto:training@acision.com)

To contact your nearest regional office, please visit our website.  
Email: [contact@acision.com](mailto:contact@acision.com)