



## Message+ 1200

### Basic Operator Course (BOC)

The Message Plus Basic Operator Course is a practical training course, which familiarises participants with the operation and management of the Message Plus, including the services of Message Plus, configurations, provisioning and administrative tasks. Simultaneously the course provides an overview of the Message Plus capabilities and functional behaviour. Participants learn how to make basic configuration changes and how to check whether the Message Plus services are working properly, identifying problems and performing basic troubleshooting.

#### Duration

3 days (9am–5pm, change on request)

#### Objectives

After the course the participant should be able to understand the context of Message Plus services, how the Message Plus server functions in this context, how the Message Plus processes work with respect to configuration and tracing, such that the Message Plus operator can maintain the Message Plus system.

#### Intended audience

The Message Plus basic course is aimed for operators who maintain the Message Plus system. The course might also be of interest to managers of the maintenance department and to managers who are responsible for deploying Message Plus services.

#### Prerequisites

Knowledge of UNIX or Linux at basic system administration level is required. Basic knowledge about mobile networks and IP networks is required.

#### Location

The course can be given at our Acision Training Centres:

- Brno, The Czech Republic
- Kuala Lumpur, Malaysia
- Sao Paulo, Brasil
- Plano, Texas, USA

Private courses can also be given at a customer site.

#### Class size

10 seats are available

#### Course schedule and registration

For more information or to enrol for a course, contact your Acision Project or Account Manager.

If you have any further training queries, contact the Product Training Department at [training@acision.com](mailto:training@acision.com)

To contact your nearest regional office, please visit our website.

Email: [contact@acision.com](mailto:contact@acision.com)



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### Basic Operator Course Outline

#### Introduction to Message Plus and Services

- Describe the challenges faced by the operator.
- Discuss Message Plus as a solution.
- Discuss the strengths of Message Plus.
- Describe different services of Message Plus.
- Describe the Functional Overview of the Message Plus.
- Describe the interfaces used in Message Plus.
- Exercises.

#### Message Plus Configurations

- Describe the Message Plus environment setup.
- Discuss the Message Plus database.
- Describe Message Plus configurations.
- Exercises.

#### Provisioning Message Plus Services

- Provisioning methods.
- Provisioning Message Plus using Command Line Interface.
- Provisioning Message Plus using Web Service Interface.
- Command to start and stop Message Plus.
- Message Plus Housekeeping.
- Exercises.

#### Administrative Tasks

- Discuss the Message Plus database.

- Describe Message Plus database backup and recovery.
- Describe Message Plus database replication.
- Describe Message Plus Housekeeping.
- Exercises.

To contact your nearest regional office, please visit our website.

Email: [contact@acision.com](mailto:contact@acision.com)