



Acision Mail Server R1.0-03 Basic Operator Course (BOC)

The Acision Mail Server (MS) BOC is a practical training course, which familiarises participants with the operation and management of the MS. Simultaneously the course provides an overview of the MS capabilities and functional behaviour. Participants learn how to make basic configuration changes, verify whether the MS is working properly, and perform basic troubleshooting.

Duration

1 day (9am–5pm, change on request)

Objectives

On completion of the course participants will have gained an understanding of the:

- Acision Mail Server functionality, components and architecture,
- SMTP and IMAP protocols,
- Acision Mail Server management, monitoring, configuration and troubleshooting.

Intended audience

The course is intended for all who need to learn the Acision Mail Server features, architecture, and operation, and how it is managed and configured. The course does not specifically address deployment procedures, however.

Prerequisites

Participants require a basic working knowledge of UNIX and a basic working knowledge of LDAP directory services, to the extent of understanding LDAP searches at least.

Location

The course can be given at our Acision Training Centres:

- Brno, The Czech Republic
- Kuala Lumpur, Malaysia
- Sao Paulo, Brasil
- Plano, Texas, USA

Private courses can also be given at a customer site.

Class size

8 seats are available

Course schedule and registration

For more information or to enrol for a course, contact your Acision Project or Account Manager.

If you have any further training queries, contact the Product Training Department at training@acision.com

To contact your nearest regional office, please visit our website.

Email: contact@acision.com



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Basic Operator Course Outline

Introduction to Acision Mail Server

- Product overview
- Product features
- System architecture, software components
- System services, important files
- Provisioning of subscribers
- Backup

Introduction to Mail Services

- Sending and delivery of a mail
- Simple Mail Transfer Protocol (SMTP)
- Internet Message Access Protocol (IMAPv4)

Components in Detail

- Cyrus Saslauthd
- Postfix
- Cyrus IMAPd

Management of Mailboxes

- Listing and manipulating mailboxes
- Quotas
- Mailbox partitions, balancing
- Mailbox aging

To contact your nearest regional office, please visit our website.
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