



Business Tools R2.8-00

Basic Operator Course (BOC)

The Business Tools (BT) Basic Operator Course is a standard course where participants are introduced to the Business Intelligence platform in Telecom industry. It provides basic knowledge on how the system works and should be managed. From basic principles through complex configuration of the BT application to user experience apparent to end user. The course focuses on the more technical part of Operating system and process management, as well as Oracle database administration. Furthermore it provides the participants with knowledge on Dimensions, OLAP processing and standard reporting using BT platform.

Duration

3 days (9am–5pm, change on request)

Objectives

On completion of the course participants will have gained experience with a variety of tools and configuration options related to successful statistical reporting and future strategy planning in the Messaging Environment.

SMSC, MMSC, M+, Voice Mail, WSB with BT integration

BT 2.7-02 maintenance

Structural overview and data flow

Dimension configuration

Intended audience

This course is intended for Engineers that will be supporting or implementing the BT suite into the network environment as well as Operators that use parts of the BT application in everyday work.

Prerequisites

Participants should have basic knowledge of Unix / Linux, Networking TCP/IP and Oracle 11g database/SQL language

Location

The course can be given at our Acision Training Centres:

- Brno, The Czech Republic
- Kuala Lumpur, Malaysia
- Sao Paulo, Brasil
- Plano, Texas, USA

Private courses can also be given at a customer site.

Class size

8 seats are available

Course schedule and registration

For more information or to enrol for a course, contact your Acision Project or Account Manager.

If you have any further training queries, contact the Product Training Department at training@acision.com

To contact your nearest regional office, please visit our website.

Email: contact@acision.com



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Basic Operator Course Outline

Day 1

System Overview (180 min)

- Business Intelligence
- On-line Analytical Processing (OLAP)
- Origin of Business Tools
- Business Tools Environment
- External interfaces
- Features overview
- Functional modules
- Software and Hardware Infrastructure

Operation Administration and Management (180 min)

- BT application management
- Users and accounts
- Dimension configuration
- OLAP engine detailed
- System and Database management
- Users and accounts
- Processes
- Monitoring and tracing

Day 2

Functional Modules (360 min)

- Extraction, transformation, load
- User experience
- Data warehouse
- History Tool
- Business Intelligence
- Business Objects
- Atomic Elements

Day 3

Health Check and troubleshooting (120 min)

- Exercises

Questions and Answers

To contact your nearest regional office, please visit our website.

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